

# TY JOHNSON

### BUSINESS MANAGEMENT PROFESSIONAL

# **PROFILE**

Multifaceted business professional with 5+ years of business management and consulting experience. Proven innovative and performance-driven entrepreneur with a deep passion for business development. Focuses on delivering exceptional customer service to customers and other business owners.

### EXPERIENCE

### **OWNER & PROPERTY MANAGER**

Slay Studios RVA - Henrico, VA

#### 2020 - Present

- Efficiently handle the management of 13 studio spaces with contractual agreements for both short- and longterm leases.
- Streamline equitable business opportunities by providing spaces for professionals within diverse industries with a concentration in beauty and wellness.
- concentration in beduty and wellness. Exhibit effective communication with renters by facilitating quarterly meetings, keeping renters abreast of property changes, and standardizing consistent correspondences on a daily, weekly, and monthly basis. Demonstrate flexibility by offering weekly, bi-monthly, and monthly payment agreements with tenants. Subject matter expert of social media marketing to

- appeal potential renters. Conduct property tours of studio spaces for the interest of potential renters.
- Enhance the knowledge of renters by providing business and self-development resources.
- Partake in professional development to enhance knowledge of property management laws and regulations.
- Proficiently organize periodic cleanings, maintenance, upgrades, security systems, inspections, and utility payments. Plan and host private events for renters to encourage
- fellowship and public events for the community to bring awarene'ss to the business.

### **Highlights**

- Instagram Social Media Manager: @SlayStudiosRVA Multi-tasked the management of properties in 3
- demographic locations for 15+ renters. Diversify usage of rental spaces by designating 3 studios for rotational events. Exemplify inclusivity by offering temporary (1-2 day) rentals to renters of various circumstances.
- Increase community relationships by providing free studio rentals to mothers and professionals in need of services.

- tynashazjohnson@amail.com
- Richmond, VA
- SlayStudiosRVA.com HealthyHairClique.com

## EDUCATION

### INTERNATIONAL BACCALAUREATE

Meadowbook High School

2012 - 2016

### **BACHELOR OF SCIENCE - BUSINESS**

Virginia Commonwealth University

2017 - 2019 (Pursued Credits)

### KEY SKILLS

- **Creative Writing**
- Copywriting
- Marketing and Branding
- Web Design
- Graphic Design
- Leadership
- Relationship Building .
- **Effective Communication** .
- **Financial Management** •
- Social Media Management •
- **Detail Orientation**
- Conflict Management
- Strategic Thinking
- Creative Thinking
- Flexibility
- Organization Time Management
- **Project Management**
- Property Management
- Tenant Laws
- **Customer Service**
- Problem Solving

### **OWNER & NATURAL HAIR CARE PROFESSIONAL**

The Slay Experience - Henrico, VA

#### 2018 - Present

- Successfully mentor and coach 100+ individuals on natural hair care practices while balancing an average of 20 clients per week.
- Create video tutorials of natural hair care instructions and increase accessibility by offering group and individual sessions.
- Utilize Acuity to efficiently schedule client appointments. Spearheaded and curated the operations and business functionality for over 6 years prior to launching. Actively engage in networking opportunities by persistently attending community events to boost clientele.

### Highlights

- Instagram Social Media Manager: @TyTheHairSlayer Skillful social media expert with 15K Instagram followers and 100+ Facebook reviews and a 5-star satisfaction rating.
- Offer complimentary natural haircare services to women and mothers in distress.

### **OWNER & BEAUTY/WELLNESS BUSINESS COACH**

Slay Branding - Henrico, VA

#### 2018 - Present

- Exceptionally balance the coaching and consulting of client's businesses regarding business development, management, and branding both in-person and virtually.
  Actively listen to client's business needs to effectively curate branding techniques based on thorough assessment and analyzation.
  Proficiently assist an average of 8 individual clients per week in addition to facilitating group coaching with an average of 10 clients at once.
  Strategize techniques to increase brand awareness for
- Strateğize techniques to increase brand awareness for various industries with a concentration in beauty and wellness.
- Build strong relationships with clients through consistent communication.

### **OWNER & PROJECT MANAGER**

Sistas Who Slay, Inc. (Non-Profit) - Richmond, VA

### 2018 - 2019

- Executed Presidential duties including approving of all business actions, managing the board committee of 10 members, and organized board meetings. Collaboratively gathered resources focused on the beauty and wellness industry. Professionally networked with other non-profits and small businesses to strengthen connections within the community
- community.

### Highlights

- Instagram Social Media Manager: @SistasWhoSlayRVA
- Creatively curated initiatives such as facilitated the organization of large platform pop-up events, giveaways, and raffles.
- Enhanced the professional aspect of business owners by providing professional headshot photography, planned mindset building, and coordinated various women empowerment activities.

### TECHNICAL SKILLS

- **Microsoft Office Suite**
- Canva
- Square (POS) ٠
- Squarespace
- Acuity Scheduling
- StyleSeat
- Asana
- Photoshop
- iMovie ٠
- Videoleap
- CapCut
- Telegram
- Voxer
- Quickbooks
- Alibaba
- Aliexpress
- Wix ٠
- Google Suite
- 700m
- WebEx
- Microsoft Teams
- Adobe PDF
- Dropbox
- DoorLoop
- TenantCloud
- Peerspace
- Giggster
- Eventective
- Yelp •
- Etsy
- Content Management
  - Systems
- Social Media Channels
  - Facebook
  - TikTok
  - Instagram